
COVID-19 Business Continuity Information

March 24, 2020

Orolia Defense & Security, LLC (81R74) and subsidiaries
Orolia Government Systems, Inc. (826V3) | Talen-X, Inc. (7NK54)

Dear Valued Partner,

At OROLIA, our top priorities are the Health and Safety of our employees and those of our business partners, along with ensuring business operations continuity. At this time, we remain operational. To continue to maintain business operations, we have established a Business Continuity Planning Team with an initial focus on Employee Health Protection and Supply Chain Continuity.

OROLIA plays an essential role in the Defense Industrial Base (DIB) in the Critical Infrastructure Sector, supporting the critical missions of our customers in the United States, as defined in the [Department of Homeland Security \(DHS\) Memorandum on Identification of Essential Critical Infrastructure Workers During COVID-19 Response and the DHS Guidance on the Essential Critical Infrastructure Workforce: Ensuring Community and National Resilience in COVID-19 Response](#),¹ and further amplified in the [Under Secretary of Defense \(Acquisition and Sustainment\) Memorandum to the Industrial Base on the DIB Critical Infrastructure Workforce](#).² The U.S. Government has recognized and identified the need to keep the DIB operating and as such, our facilities and businesses remain operational.

Following the guidance from the Center for Disease Control and Prevention (CDC) and the World Health Organization (WHO), we have implemented special rules and procedures to protect our employees by communicating health advisories, applying restrictions on travel, requiring employees who are able to work from home to do so, and for employees that must work in an office to abide by precautionary protocols to minimize health risks.

Our Sourcing and Supply Chain team has completed a supply-chain disruption risk assessment to ensure that our suppliers can continue to serve our needs and provide uninterrupted service by securing materials and products. Currently, our Tier-1 and Tier-2 suppliers have adequate materials on hand to avoid disruptions. We are continuously monitoring our supply chain in terms of disruptions to transport of goods as well as manufacturing in order to react as proactively as possible.

We would like to thank you for your confidence in OROLIA and express our full commitment to continuing to support our customers, the DIB, the U.S. Department of Defense, and U.S. Federal Agencies.



Hironori Sasaki
President
Orolia Defense & Security

¹ DHS Memorandum and Guidance dated March 19, 2020. <https://www.cisa.gov/sites/default/files/publications/CISA-Guidance-on-Essential-Critical-Infrastructure-Workers-1-20-508c.pdf>

² Under Secretary of Defense (Acquisition and Sustainment) Memorandum dated March 20, 2020. <https://media.defense.gov/2020/Mar/22/2002268024/-1/-1/1/DEFENSE-INDUSTRIAL-BASE-ESSENTIAL-CRITICAL-INFRASTRUCTURE-WORKFORCE-MEMO.PDF>

FAQ For Customers

Q: Is OROLIA open for business, shut down, or partially shut down?

Consistent with the memos issued by the Department of Defense, the Department of Homeland Security, and the Executive Office, OROLIA remains fully operational while following guidance from the CDC and WHO to minimize health risks to our employees. Employees who are able to work from home, have been working from home effective 3/16/2020. We do not anticipate having to shut down any operations at this time.

Q: Will OROLIA remain open to receiving and responding to Requests for Quotations/Proposals?

Yes, our business development, proposal, sales administration and engineering teams are ready to respond to your requests.

Q: Are any of OROLIA's sub-tier suppliers impacted? If so, how?

Our Supply Chain / Sourcing team has completed a supply-chain disruption risk assessment to ensure that our partners can continue to serve our needs and provide uninterrupted service by securing materials and products. Currently our Teir-1 and Tier-2 suppliers have adequate materials on hand to avoid disruptions. We will continue to monitor the situation.

Q: Will OROLIA attend upcoming trade shows, conferences or events?

Attendance at all near-term trade shows, conference and similar events is canceled until further notice to reduce health risks. We have encouraged our employees to leverage virtual meeting tools as much as possible.

Q: Are any open product deliveries impacted or delayed?

At this time, we don't anticipate any impact or delay to current open orders for product deliverables related to COVID-19. We will continue to monitor the situation and our supply chain partners closely.
